BGE’s Third Party Notification Program

Need a Little Extra Peace of Mind?

If you are sick, shut-in or away from home often, it’s possible to overlook a utility bill or turn-off notice. To protect your health and safety by preventing any unnecessary disruptions in gas and electric service, BGE offers the voluntary Third Party Notification program.

Here’s how it works:

• You designate anyone you like – a friend, relative or social service agency – to be your “third party.”
• In the event we must notify you that service will be discontinued because of past-due bills, your designated third party will also receive a copy of the notice.
• They can then bring the problem to your attention and perhaps offer aid or advice.
• The third party will not be legally responsible for the overdue bill, nor will this notification by itself prevent a loss of service.

If you would like to take advantage of this plan, please fill out the application below and mail it back to us. And please let your designated third party know that you have named them.

You must provide your signature before returning the application.

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The plan will remain in effect for as long as we serve you or until we receive a request to discontinue it. Please notify us if you or the designated third party move, or if you want to designate a new third party. Remember to let us know immediately of any bill payment problem. A Customer Service Representative can discuss the problem with you over the phone and offer suggestions that may help.

For more information

To learn more about the Third Party Notification Program and other ways we’re working to provide exceptional customer service, call us at 1.800.685.0123, or visit our Web site at www.bge.com.

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BGE Third Party Notification Program Application

I, the undersigned, recognize that receipt of a copy of a turn-off notice by the Third Party does not place any obligation on that party to pay the BGE bill for the customer named below, nor will it necessarily stop turn-off if payment is not made. The notice simply reminds the Third Party of a chance to help the customer solve the problem related to non-payment.

Customer’s Name (please print) (Must be same as shown on the bill) Daytime Phone

Customer’s Address (please print) City State ZIP Code

Customer’s Signature

Third Party’s Name (please print) Daytime Phone

Third Party’s Address (please print) City State ZIP Code