Receive personalized account and service alerts.

Login to your online account to sign up for personalized alerts and receive phone, email and text messages that notify you of important information about your account and service, including:

- Power Outage and Restoration Alerts
- Billing and Payment Alerts
- Severe Impact Weather Alerts
- Energy Usage Alerts

You can change your notification preferences by logging onto your online account, BGE.COM/MyAccount, and selecting the Manage My Notifications tab. Here, you can confirm the types of alerts — Power Outage and Restoration, Billing and Payment, Severe Impact Weather and Energy Usage — which you wish to receive.

If you no longer wish to subscribe to a text notification, you can discontinue receiving alerts by replying “STOP” directly to the BGE text notification. However, this action will discontinue all BGE text messages that you have subscribed to and no further BGE text notifications will be sent, regardless of the type of alert, unless you subscribe through your online account or contact a Customer Relations Representative at 800.685.0123. Please note that it may take two to three business days for your notification changes to be implemented. For more information, visit BGE.COM/Alerts.
Natural Gas Safety Hero Challenge WINNERS ANNOUNCED!

BGE awarded a total of $35,000 to six schools for their winning entries in the Adventures of Captain Mercaptan, Natural Gas Safety Hero Challenge. Elementary schools from throughout BGE’s service area submitted illustrations and safety messages featuring Captain Mercaptan, a fictional natural gas safety superhero, for the chance to win funding for a school enrichment project. The winning schools were:

- $10,000 Captain’s Choice Award and BGE Hero Award, Third Grade: Fallstaff Elementary/Middle School, Baltimore, MD
- $5,000 BGE Hero Award, Kindergarten: Jarrettsville Elementary School, Jarrettsville, MD
- $5,000 BGE Hero Award, First Grade: Our Lady of Mount Carmel, Essex, MD
- $5,000 BGE Hero Award, Second Grade: Perry Hall Christian School, Perry Hall, MD
- $5,000 BGE Hero Award, Fourth Grade: North Bend Elementary School, Jarrettsville, MD
- $5,000 BGE Hero Award, Fifth Grade: St. Stephen School, Kingsville, MD

In conjunction with the Captain Mercaptan™ winner announcements, BGE has launched the 5th Annual Wires Down Video Challenge. Visit BGEVideoChallenge.com for the contest timeline and to sign up for the e-newsletter.

Here’s a big way Marylanders are saving energy and money.

Stay cool and reduce your energy costs by scheduling a Home Performance with ENERGY STAR® audit to learn how to increase your comfort and value during the hot summer months.

Receive anywhere from $200 to $4,300 in rebates for measures that make your home more energy efficient. You can also save as much as 20% annually from reduced energy costs. A home energy audit is valued at $400, but BGE customers can get one for just $100.

How does it work? A specially trained contractor will use advanced diagnostic equipment to perform a series of tests, such as a blower door or thermographic camera test, to identify where air might be leaking into or out from your home.

Then what? After the audit is completed, you’ll receive a comprehensive report summarizing the findings along with recommendations for improvements to address comfort and energy efficiency problems.

To schedule your energy audit or to learn more, visit BGESmartEnergy.com or call 877.685.7377.

This program supports the EmPOWER Maryland Energy Efficiency Act.

Seasonal preparedness

Just as BGE prepares for severe weather and the possibility of power outages, you should also review important storm safety information and create an emergency preparation plan.

BEFORE SEVERE WEATHER HITS:

- Have a supply of bottled water and easy-to-prepare, non-perishable foods available.
- Charge cell phones and mobile devices.
- Have a flashlight with fresh batteries on each floor of your home.
- Visit BGE.COM/MyAccount to choose how to receive information, via text, email or phone, including when power is out in your area, when service is expected to be restored, or when power is restored.
- Text “ADDOUTAGE” to MYBGE (69243), to enroll in our two-way texting program where you can report outages and check the status of outages.

Should you experience a power outage, notify BGE immediately by calling 877.778.2222, or reporting it on BGE.COM or texting “OUT” to MYBGE (69243). For more information about BGE’s storm preparation and a list of storm safety supplies, visit BGE.COM/StormCenter.