

Make your move online

BGE customers can now start, stop or transfer their electric and gas service quickly and conveniently online at [BGE.COM/StartStop](https://www.bge.com/StartStop). Simply complete the online form and receive an email confirmation when your request has been processed.



DIG SAFE

Each year, August 11 marks National 811 Day. It's a great reminder to call 811 before you dig. Smart digging means always calling Miss Utility at 811 at least two full business days (but not more than 10 days) before you begin excavations on any project—from home landscaping and gardening to large construction jobs. A representative will visit your dig site and mark the locations of underground electrical wires, gas pipelines and other utilities. Call 811 before you dig to help prevent damage to underground utilities that can cause serious injuries, disruptions of a neighborhood's critical services, and expensive penalties and repair costs. For additional information, visit [BGE.COM/811](https://www.bge.com/811).



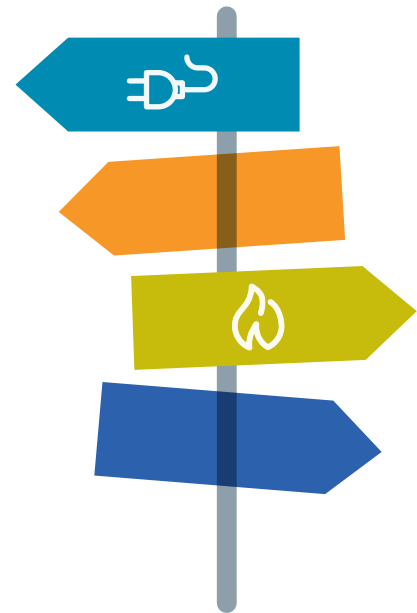
**TOGETHER,
WE'VE GOT THE ENERGY
TO MEET THE CHALLENGE**

STAY INFORMED ABOUT
HOW BGE IS RESPONDING AT
[BGE.COM/COVID19](https://www.bge.com/COVID19).

Customer choice

You have the right to choose your own electricity and natural gas supplier. As your energy delivery company, we encourage you to visit BGE.COM/CustomerChoice, to learn more about your energy supply options. Whether you choose a new supplier or not, BGE will continue to deliver your gas and electricity, maintain the gas and power lines, restore your power after an outage, and provide emergency service.

To provide you with more energy information directly from licensed gas and electricity suppliers, the Maryland Public Service Commission has authorized BGE to provide them with a customer list that only includes account names, account addresses and billing addresses. Phone numbers are not included on the list. If you do not want your information shared, you can exclude yourself from the list by visiting the supplier contact opt out section on BGE.COM/CustomerChoice or by calling **800.685.0123**.



Stay cool & save money

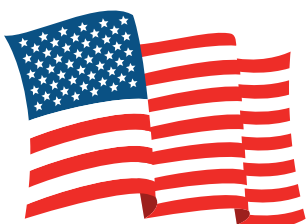
What's better than staying cool this summer? Saving money when you upgrade your AC system! Heating and air conditioning account for up to 50% of the energy you use at home. A properly installed and maintained heating and cooling system can reduce your energy use, improve comfort and help you save money.

Visit BGESmartEnergy.com/SENHVAC to see rebates on cooling and heating equipment.



MORE WAYS TO PAY

Paying your BGE bill is more convenient than ever, with plenty of options to fit your lifestyle and programs to help your budget. Visit BGE.COM/MyAccount to login to your BGE account (setting one up only takes a few minutes). From there your bill, payment options, energy usage information, and payment arrangement options are at your fingertips. To learn more about getting help with paying your bill, visit BGE.COM/Assistance.



Holiday hours & safety information

BGE's business offices are closed on Monday, September 7 in observance of Labor Day. However, BGE emergency service is available 24 hours a day, every day of the year. If you smell natural gas, please leave the area immediately and then call BGE at **877.778.7798**. If you see downed power lines, please call us immediately at **800.685.0123**.