



Meet your new BGE bill.

Thanks to your feedback, we've made your bill simpler and easier to understand. Colorful graphics provide an overview of your energy charges and usage, and detailed consumption data is better organized and easier to find. For more information on how to read and understand your bill, visit BGE.COM/Billing.

TAKE THE **chill** OUT OF YOUR ENERGY BILL.

Colder temperatures make your heating system work harder to keep your home feeling comfortable. Now is the time to make a checklist, with the following energy-saving improvements that can make a difference in your energy bill. Visit BGE.COM/WinterReady for tools and resources to help you prepare for the cold winter ahead.



Inviting lighting.

Give your home a warm and inviting glow this holiday season with energy-saving LED lighting. Save up to \$7 on select ENERGY STAR® certified LEDs with instant discounts from the BGE Smart Energy Savers Program®. Plus, switching to long-lasting LEDs is an easy way to help reduce your energy costs all year long.

This program supports the EmPOWER Maryland Energy Efficiency Act.

HOLIDAY HOURS AND SAFETY

BGE business offices will be closed on:

Friday, December 23rd
Monday, December 26th and
Monday, January 2nd, 2017

However, if you have a gas or electric emergency, please call us immediately at **800.685.0123**. Should you experience a power outage, please notify BGE as soon as possible.

In addition, customers are reminded to comply with the Maryland High Voltage Line Act, which requires people and equipment to stay at least 10 feet away from overhead power lines. If you need to work within the 10 foot safety zone, call BGE first and we will work with you to make the area safe. For additional holiday safety tips and resources, visit BGE.COM/HolidaySafety or the Electrical Safety Foundation International (ESFU) website at HolidaySafety.org.

donate to the Fuel Fund of Maryland

Help vulnerable families with their heat and home utility needs. To make your contribution to the Fuel Fund of Maryland, please use the enclosed postage paid envelope. Donation to the Fuel Fund of Maryland may be tax-deductible. Therefore, please contact your tax professional for advice specific to your circumstances.

In addition, there are two easy ways to donate to the Fuel Fund of Maryland at any time:

- 1 **Enroll in the Dollar Donation Fund and BGE will add a donation to your bill every month you choose; or**
- 2 **Add a little extra for the Fuel Fund of Maryland when you pay your BGE bill online through BGE.COM (Instructions will be listed.)**



For more information of these two options, visit **BGE.COM**. For more information on the Fuel Fund of Maryland, visit **FuelFundMaryland.org**.

BGE CALENDAR YEAR 2015

Emission Disclosure Label

The following environmental information is for BGE customers with Standard Offer Service, which is provided to those customers who have remained with BGE and who have not chosen a competitive electricity supplier.

Power plants can generate electricity from a number of different fuel sources, resulting in different emissions. BGE reports fuel sources and emissions data to customers twice annually, allowing customers to compare data among the companies providing electricity service in Maryland.

This disclosure is required by the Maryland Public Service Commission.

Electricity Facts - PJM Regional Data

Electricity supplied from January 1, 2015 through December 31, 2015

Supply Mix

Coal	36.58 %
Nuclear	35.77 %
Natural Gas	22.98 %
Oil	0.28 %
Fuel Cell	0.03 %
Renewable Energy	
*Wind	2.13 %
*Hydroelectric	1.05 %
*Solid Waste	0.55 %
*Captured Methane Gas	0.32 %
*Wood	0.20 %
*Solar	0.07 %
*Black Liquor	0.04 %
Total	100 %
*Renewable Energy Resources Subtotal	4.36 %

Air Emissions

The amount of air emissions associated with the generation of electricity for the PJM region, which includes BGE, is shown below.

Emission Type	Lbs. per MWh	Percentage of PJM Regional Average
Nitrogen Oxides (NO _x)	0.78	100.0 %
Sulfur Dioxide (SO ₂)	1.61	100.0 %
Carbon Dioxide (CO ₂)	1014	100.0 %

CO₂ is a "greenhouse gas" which may contribute to global climate change. SO₂ and NO_x released into the atmosphere react to form acid rain. Nitrogen Oxides also react to form ground level ozone, an unhealthy component of "smog".



CONSUMER RELIABILITY NOTICE

BGE monitors the performance of the gas and electric system in order to assure service reliability. Each year we must file a report with the Maryland Public Service Commission that includes certain measures of reliability based on the number of interruptions experienced by customers as well as the length of time that customers are interrupted. The report also describes what steps BGE is taking to improve reliability. If you are interested in information about your electric service reliability, please refer to the Consumer Reference Guide sent with your October bill, or call **800.685.0123**.