

## Assistance finder makes it easier for you to take control of your energy use and bills

Now that winter is here, it's the perfect time to utilize our Assistance Finder tool and determine if you're eligible for any bill assistance plus get energy saving tips. It's easy — just answer a few questions to receive a personalized recommendation.



### Programs Include:

- Payment Arrangements
- Budget Billing
- Fuel Fund of Maryland
- Office of Home Energy Programs Assistance
- Limited Income Energy Efficiency Program
- Due Date Extension
- Weatherization Assistance Program
- Quick Home Energy Check-up

For more information visit [bge.com/AssistanceFinder](https://bge.com/AssistanceFinder)

## Lower your home's energy use and save money

Are you ready for winter? The weather outside may be frightful, but your bill doesn't need to be. Here are a few ways to start saving now.



### Adjust Your Water Heater

Adjust your hot water heater to 120°F or the lowest setting. Reduce hot water usage by installing faucet aerators and efficient flow showerheads. Keep the heat in by insulating your water heater tank and hot water pipes.



### Switch to Energy Efficient Lighting

Switch to LEDs, which can save you about \$80 in electricity costs over the lifetime of each bulb. Save up to \$3.50 on select ENERGY STAR® certified LEDs. Find participating retailers at [bgeSmartEnergy.com](https://bgeSmartEnergy.com).



### Adjust Your Thermostat

Heating is a typical home's single highest energy user. Keep your thermostat set to 68°F. Remember, for each degree you lower the thermostat, you can save up to 5% on heating costs. Visit [bge.com/Save](https://bge.com/Save) for more energy and money-saving tips



## The longer the night, the brighter the light.

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As the days get shorter, the nights get—well, you know. This seems like the perfect time to brighten up those long nights with a little lighting upgrade. LEDs use 90% less energy and last 15 times longer. Save money. Save energy. Save time. Seems like the best way to spend your nights. Right now, save up to \$3.50 instantly per bulb on ENERGY STAR® certified LEDs. Visit [bgeSmartEnergy.com/SENLighting](https://bgeSmartEnergy.com/SENLighting) to learn more.

## Please consider donating to the Fuel Fund of Maryland

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Give the gift of warmth this winter. Even a dollar can make a difference when someone needs help paying their energy bill. There are two easy ways to donate to the Fuel Fund of Maryland at any time:

1. Enroll in the Dollar Donation Fund on [bge.com/HowToHelp](https://bge.com/HowToHelp) and we will add a donation to your bill every month you choose
2. Add a little extra for the Fuel Fund of Maryland when you pay your BGE bill online through [bge.com](https://bge.com)



For more information, visit [bge.com](https://bge.com) and [fuelfundmaryland.org](https://fuelfundmaryland.org).

## Jan. 2023 rate adjustment

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In December 2020, the Maryland Public Service Commission approved BGE's multi-year customer relief and energy infrastructure investment plan, which included delivery service rate increases in 2021, 2022 and 2023. While the Commission directed that certain tax benefits and adjustments be used to fully offset the 2021 rate increases and partially offset the 2022 rate increases, the full rate increases for 2023 will go into effect in January 2023. See [bge.com/myp](https://bge.com/myp) for details.

## Holiday hours & safety

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BGE's business office will be closed on **Friday, December 23 and Monday, December 26.**

However, if you have an electric or natural gas emergency, please call us immediately at 800.685.0123, as emergency service is available 24 hours a day, every day of the year. Should you experience a power outage, please notify BGE as soon as possible in one of the following ways:

- Use the [BGE app](#)
- Visit [bge.com](https://bge.com)
- Text "OUT" to [MYBGE \(69243\)](tel:69243)
- Call [877.778.2222](tel:877.778.2222)