

# Make your move online.



It's easier than ever to start, stop or move your BGE service.

- › Accessible 24/7 from anywhere
- › No waiting
- › Safe and secure
- › Move at your own pace
- › Track your progress
- › Easy, seamless process



An Exelon Company



# Online service requests work best!

Whether you're a new or returning customer, just log onto **BGE.COM/StartStop** to set-up your service. You can do it all yourself—it even tracks your progress along the way.



## OPTION 1 **start** service

If you're new to a home within the BGE service area, you'll want to have your electricity and/or natural gas turned on for the first time. All you'll need is:

- › BGE online account login or Account Validation Information (Phone number and SSN/TIN or BGE PIN)
- › Date when you would like to turn on service
- › New address where you'd like to start service



## OPTION 2 **move** service

If you're already a BGE customer and you're moving within the BGE service area, you'll want to transfer your account to your new address and have your electricity and/or natural gas turned on. All you'll need is:

- › BGE online account login or Account Validation Information (Phone number and SSN/TIN or BGE PIN)
- › Dates to stop service at the current address and start at the new one
- › Address where you'd like to move service



## OPTION 3 **stop** service

If you're a BGE customer who is moving out of the BGE service area, you'll want to have your electricity and/or natural gas turned off. All you'll need is:

- › BGE online account login
- › Date when you would like your service to stop

